

'Subject to Approval at the Next Working Group Meeting'

## HOUSING & CUSTOMER SERVICES WORKING GROUP

20 September 2018 at 6.00 p.m.

Present: - Councillors Hughes (Chairman), Mrs Ayres, Blampied, Mrs Harrison-Horn, Mrs Madeley and Mrs Rapnik.

### 14. APOLOGIES

Apologies for absence had been received from Councillors Edwards, Mrs Porter and Miss Rhodes.

### 15. DECLARATIONS OF INTEREST

There were no Declarations of Interest made.

### 16. MINUTES

The Minutes of the meeting held on 19 July 2018 were approved as a correct record and signed by the Chairman.

### 17. HOMELESSNESS AND HOUSING STRATEGY

The Housing Services Manager gave a presentation which informed Members on the draft objectives of the new Homelessness and Housing Strategy 2018-2022, which was being prepared for consideration by Cabinet at its meeting on 12 November 2018. The new Strategy would be combining into one document the three previous strategies, namely

- Raise the Roof Housing Strategy 2010-2015
- Homelessness Strategy 2012-2016
- Rough Sleepers' Strategy 2013-2016

The Working Group was advised that the Strategy would have 4 objectives, i.e.

- (i) To maximise the delivery of affordable homes
- (ii) To prevent and relieve homelessness
- (iii) To improve the housing conditions across all tenures
- (iv) To create sustainable communities to meet the needs of all residents

The Housing Services Manager provided more in depth information on each of the objectives to better inform Members of the direction of the Strategy. A number of questions were asked and responded to at the meeting by both herself and the Group Head of Residential Services, during

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which it was agreed that an information report would be brought to a future meeting on the status of Chilgrove House.

The Chairman thanked the Housing Services Manager for an interesting and informative report.

(The meeting concluded at 6.48 pm)